

# **IMPLEMENTATION OF AN ONLINE DECISION SUPPORT SYSTEM (DSS) FOR RELIANCE TRAVEL AGENCY**

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## **ABSTRACT**

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The intention of this project is to research and understand the min concept of Decision Support System (DSS) and to focus on developing an Online DSS for Reliance Travel Agency. The system will be designed by using Object Oriented Methodology. This project has been proposed due to some problems that Reliance Travel Agency has been facing for a year and this is due to the lack o customer attention, lack of information about the most attractive places in most of the countries. Most of the customers face difficulties in making decision on where to go for their vacation because of the budget limitation, interest, location etc. the system will be computerized system that is designed to collect, store, process, and provide access to information to support managerial decision making. It will help the company to solve all the problem; it will generate information and motivate involvement. Furthermore it will help customers to make a good decision on where to go for their vacation. Customers can also submit visa application online and make payment online. It will serve the customers better when it's much more convenient. The company can also retrieve reports in faster manner in overall. This system can bring benefit to all parties and encourage usage of information system in company to ease the task completion.