

# A STUDY AND IMPLEMENTATION OF ONLINE PSYCHOLOGY CONSULTATION SYSTEM

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## ABSTRACT

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In the real life, people face many different problems, which may be derived from the social, family and personality. These problems directly affect the health of people, especially psychology side. From the view of entire social, it looks like more and more people suffer many common psychological problems, such as depression, stress anxiety. But in real, people may not know they are suffering the psychological problem but they just do not want to take any action to treat it.

With e-consultation system growth, the author think e-consultation web will play an important role in the future life. She thinks developing a psychology website will be significant, since it can provide a large number of information on the web. So that people can directly lean the information what they want it. It also convenience for the users to access, people can interact with web face to face to avoid to go to see the doctor.

In this project, the author tried to develop an online psychology consultation system which applied Decision Support System (DSS) concept to the proposed system. It will base on the symptoms that people have to make a decision to identify whether people suffer psychological problem or not. Besides that, the system also provides a powerful search engine for users. Every user who already registered the web will have his own workbench, which means he can have own records as well as the can wrote dairy in his workbench. He also can review, modify, delete, and search any record of his. This web provides forum to the user to discuss any questions.