

# STUDY AND IMPLEMENT AN INTERACTIVE INFORMATION AND SERVICE KIOSK SYSTEM FOR KLIA

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## ABSTRACT

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This project is to study and implement an interactive kiosk system for KLIA to guide and help foreign and local customers by providing services about information to help them know more about KLIA and Malaysia. It studies about the problems that are faced by the foreign or local customer when they arrive at KLIA and developing an interactive kiosk system to help them. This system provides information that is in this kiosk system is KLIA map, passenger facilities and information about Malaysia famous tourism place. This system not only provides information but also provides some services for the customer and especially for foreigner. With this kiosk system, it will add knowledge and provide information that customer needed and help foreigner to solve their problem such as how to make international call or some recommendation which place they should visit. This kiosk system also provides simple 3D walkthrough for KLIA.