

AN IMPLEMENTATION OF BADMINTON COURT BOOKING SYSTEM WITH E-COMMERCE FEATURES FOR BATU BERENDAM BADMINTON HALL SDN. BHD. USING ASP.NET

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ABSTRACT

In this project there are two main purposes for Batu Berendam Badminton Hall Sdn. Bhd. Which are to help serving their customers in automate process and to enhance the management of business process which is using paper based approaches. The system also provides E-commerce features to allow the customers to buy the equipments online.

At present there is no such computerized system in Batu Berendam Badminton Hall Sdn. Bhd. Without the automation system, customers are only allowed to book the badminton court and purchase goods within certain business hours. Besides that, the employees need to handle their daily workload manually with paper based structure. With using the traditional based approaches, it is a waste of time for the employees, they need more manpower to handle the workload, it is also not environmental friendly to operate the business with paper based approaches, and unnecessary expenses will be continuously occurring.

By implementing the new system, it would help the administrator to achieve in managing the whole performance of the organization with more accurate and reliable information for business operation process, customers relationship, and organization operation process. The new system will provide several important features such as customer management, staff management, sales management, booking management, search function, and also products management. With the new system, it assists the company to enhance and build a better relationship with customers and having more effective way in managing the business operation.