The Impact of Knowledge Repositories on Organizations

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ABSTRACT

Knowledge has become one of the significant dynamic forces for organizational success (Kuan, 2005); that is why, the control of knowledge within the organization has become key focus point for all businesses. Regardless of the unpredictable definitions of knowledge management (KM), in general knowledge management is defined as a process cycle to identify, transfer, store and disseminate the knowledge in order to reuse, awareness, and share and learn it across the organization (Wang, 2007). Clan

Knowledge repositories are commonly used by organizations as a way of capturing and reusing solutions to common problems, and are generally expected to improve quality of work, reduce cost and enhance employees learning. All information presented to citizens, as well as information generated and shared between extension employees, educators, and staff, can be stored in the knowledge repository. A centralized knowledge repository uses standard taxonomies to merge information into one place allowing knowledge to be searched and retrieved with great efficiency and accuracy. By extension, customers will have the means to contribute to the knowledge system by providing feedback on the information they receive. Their feedback will improve the learning experience, give customers a sense of ownership in the Extension network, and verify that the content has been used successfully. The Knowledge Repository is, therefore, always up-to-date and contains the most accurate and meaningful information for residents and employees using the Extension services.

The aim of this research is to find out what functions knowledge repositories perform in organizations. The research will reflect the aspect of knowledge and information usage in an organization. Another aim of this research is to find out what segments in an organization are responsible for providing knowledge, as knowledge in organizations comes from various parts of that organization so it is essential to identify the various types of approach of knowledge management. This objective the various types of knowledge that is populated in knowledge repositories as well as the individuals and departments that are responsible for managing organizational repositories.