

# Fulfilling a responsibility

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Employees who are unwell are advised to be more cautious and to avoid public places.

The company has also stopped all non-critical business travel to or from affected countries, until further notice. Factory workers who are in direct contact with food are already wearing headgear, coat coverings, gloves and masks.

At the International Medical University (IMU) at Bukit Jalil, students are given information on SARS and a dialogue has been held between the university staff and students to allay fears.

Exposure to SARS is not the main concern as the percentage of foreign students is only 5%. The greater fear is that students might get infected while visiting hospitals, said Young Mei Ling, the IMU provost (deputy to the president).

"Although there is no totally safe place to be, hospitals are not as unsafe as people think because they have procedures to deal with SARS cases. Suspects are immediately quarantined," Young added.

Professor Robert Bignall, the pro-vice chancellor of Monash University in Subang Jaya, Selangor, said the university's foreign students arrived in February, before the outbreak started.

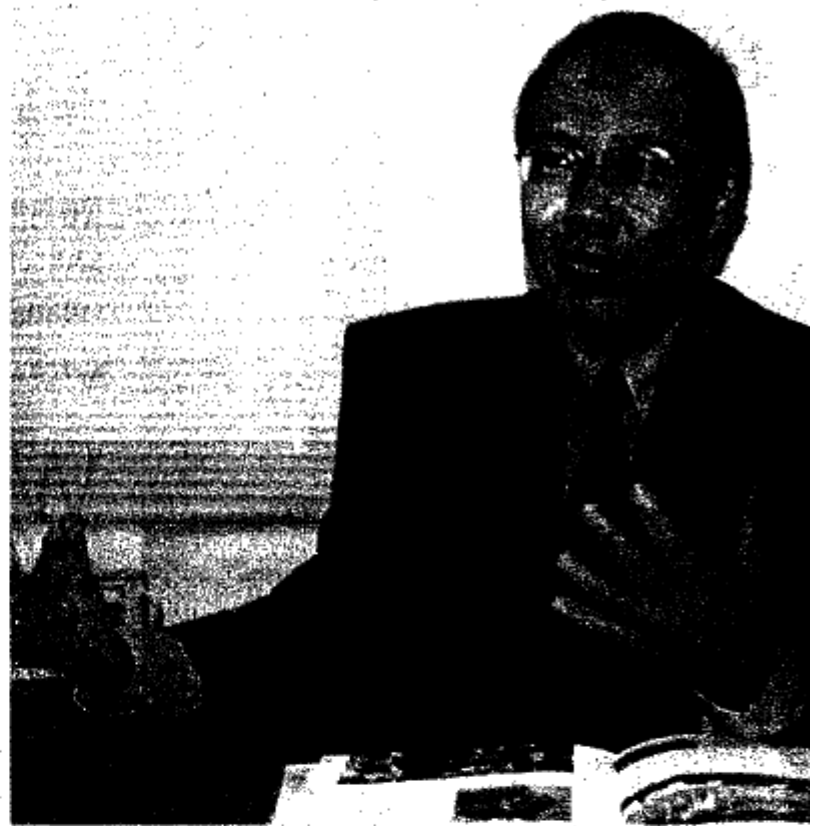
"We have no reported cases on campus." Nevertheless, the university has e-mailed information on SARS issued by



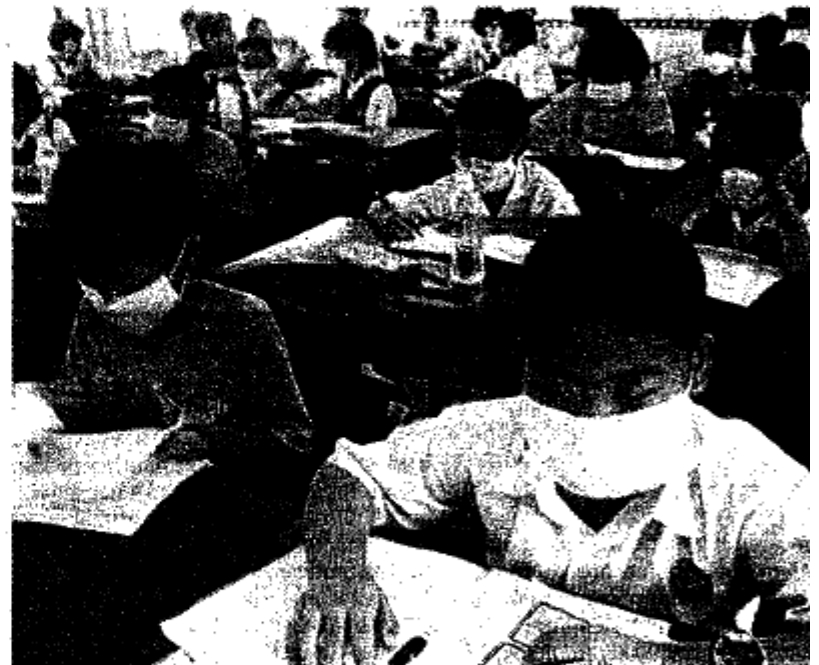
Dr Aminuddin says that high hygiene standards were already in place at all stations prior to the SARS outbreak.

the Health Ministry to students.

"Since our foreign students came before the outbreak and will not be going back to their countries until the end of the year, there is no reason to screen them," Bignall said.



Dr Koo Wee Kor ... "Every effort has been made to keep students and staff informed of the SARS situation and officials from the Ministry of Health have been invited to talk and disseminate information and address any concerns that anyone may have."



Pupils from SJK(C) Lick Hung in Subang Jaya wearing face masks to protect themselves against the SARS virus.



## Keeping up with the latest updates

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bit of concern," Express Rail Link Sdn Bhd chief executive officer Dr Aminuddin Adnan says. ERL operates the KLIA Ekspres and KLIA Transit, both high-speed trains which run between the airport and KL Sentral.

Measures to ensure that passengers with SARS don't infect others, and to protect staff from the illness were adopted as soon as the illness hit the headlines.

"The screening process at KLIA is stringent enough, I believe. However, staff have been told to look out for passengers who have symptoms and alert the authorities," Aminuddin says.

All staff with the Customer Service Department are briefed daily before they start work and any new advisories are made known to them during such briefings.

were already in place at all stations prior to the SARS outbreak.

"We will increase the cleaning frequency or dosage of disinfectant used at the stations if the Health Ministry or any other authority requires us to do so."

### Mandarin Oriental

Mandarin Oriental's communications director, Liza Quddoos, said its Crisis Task Force Team in Emergency Preparedness and Response is on standby to take immediate action should there be a suspected infection.

The hotel's staff and guests are informed regularly about health advisories, precautionary measures, as the latest developments of the outbreak.

"Should the need arise, we have procedures in place which are given upon request," she says.

The management is looking at